

DATA SUBJECT REQUEST FORM

In order to submit a request to exercise your rights pursuant to the Data Protection Laws (as defined below), please complete this form and send it to our privacy team at: privacy@urban-vpn.com. Upon receipt of your completed request, we will process it and respond within the timelines required under applicable Data Protection Laws.

For the purpose of this Data Subject Request Form, the “**Data Protection Laws**” means any applicable data, privacy and security regulations that apply to you, subject to your jurisdiction, and shall include, without limitations and solely where applicable, the European Union General Data Protection Regulation (“**GDPR**”) and the California Consumer Privacy Act (“**CCPA**”).

PLEASE FILL IN THE INFORMATION BELOW. PLEASE ENSURE THAT YOU PROVIDE US WITH ACCURATE AND CORRECT INFORMATION AS IF YOU FAIL TO DO SO, WE WILL NOT BE ABLE TO CONTACT YOU AND PROVIDE YOU WITH THE SUPPORT THAT YOU ARE REQUESTING:

Full Name: [_____]

Email Address: [_____]

ARE YOU THE DATA SUBJECT?

- I am the Data Subject (i.e., the individual whose data is being processed by us).
- I am not the Data Subject however, I am acting on behalf of the Data Subject (e.g., its legal guardian).

The Personal Data (as such term is defined in the Privacy Policy) required by this form is necessary to enable **Urban VPN** to process your Data Subject Request Form and is subject to our [Privacy Policy](#). The information you provide via this form will only be used for the purposes of identifying the Personal Data involved in your request and for responding to your request, in accordance with the Data Protection Laws. Such Personal Data may also be shared with our legal and administrative teams.

In addition to the information set forth above, we may require additional information and documentation depending on the nature of your request and your relationship with us. We will contact you immediately, if we require additional information from you in order to verify your identity. Any identification documents sent to us should be transmitted through secure means of communication and should be photocopies or scanned images (do not send the originals).

Furthermore, please note, according to the CCPA your rights only apply to the Personal Information (as such term is defined under the CCPA) that was collected in the **12 months prior to the request and you are not entitled to submit more than 2 requests in a 12-month period.**

PLEASE CHECK THE APPLICABLE BOX:

I would like to exercise the following right (you are able to check several boxes):

- The right to access.
- The right to rectification.
- The right to erasure.
- The right to restrict processing.
- The right to receive information as to why and how you are processing my information.
- The right to data portability.
- The right to receive a copy of my personal data.
- The right to object.
- The right not to be subject to decisions based solely on automated decision-making.
- The right to opt-out.
- Do not sell my personal information.
- Other.

Substantiate the request- please provide additional information about your request:

Please provide as much detail as possible, such as relevant dates, references, etc. Please see our Privacy Policy for further information regarding the rights of individuals in relation to their personal data.

Under certain circumstances, where the disclosure of part or all of the information you have requested would adversely affect the rights and freedoms of others, we may not be able to disclose the information to you, in which case you will promptly be informed of such and given the reasons behind such decision. Please further note that information which is covered by a legal professional privilege or obligation cannot be disclosed.

Thank you for filling out this Data Subject Request Form. Please submit it to the Company by sending it to: privacy@urban-vpn.com

We will process your request by the time specified in the Data Protection Laws. In most circumstances, we will provide you with the requested information free of charge. However, we may be permitted to charge a reasonable fee if your request is repetitive, manifestly unfounded or excessive. We also may charge a reasonable fee to comply with your request for further copies of the same information.

WHAT HAPPENS NEXT?

If your request is valid, we will acknowledge your request in writing and provide you with a reference number relating to your Data Subject Request Form and start processing your records. If, however, your request is valid and we are unable to identify you, we will advise you of this and request additional information. Once we have all the required information, your request should be completed as set forth above, subject to Data Protection Law requirements and obligations.